

## **AGENDA**

### **SPECIAL COMMITTEE ON ALCOHOL, OTHER DRUGS, AND YOUTH SERVICES**

**January 17, 2017**  
**Aldermen Barry, Ludwig,**  
**Long, O'Neil, Pappas**

**4:00 p.m.**  
**Aldermanic Chambers**  
**City Hall (3<sup>rd</sup> Floor)**

1. Chairman Barry calls the meeting to order.
2. The Clerk calls the roll.
3. Reports and invoices submitted by Serenity Place and United Way.  
*(Note: Provided for informational purposes only; no action required.)*

#### **TABLED ITEMS**

*(A motion is in order to remove any item from the table.)*

4. Discussion regarding the City's partnership with Judge Ken Brown and the Hillsborough County Drug Court.  
*(Note: Attached is a communication from Mayor Gatsas; referred by the Board on 11/1/16.)*
5. If there is no further business, a motion is in order to adjourn.

# Serenity Place

MANCHESTER'S ADDICTION RECOVERY AND EDUCATION CENTER

An NCADD Affiliate

603.625.6980 • Fax: 603.625.6982 • www.SerenityPlace.org • 101 Manchester Street • Manchester, NH 03101

## INVOICE Community Improvement Program

CIP Project 610617

Serenity Place  
101 Manchester Street  
Manchester, NH 03101

December 22, 2016

City of Manchester  
Community Improvement Program  
ATTN: Kerrie Poplin, Planner II  
One City Hall Plaza  
Manchester, NH 03101



**Invoice Number: 4**

**Services Rendered:** Detox- 28 Day

**For the Period:** November 22 – December 22, 2016

Dear Ms. Poplin,

Please accept this invoice for the **monthly billing for December 2016** in the amount of **\$4,750** for payment to **Serenity Place** for the Basic operational costs of the crisis services facility and programming.

	<u>CIP</u>
<b>Program Budget:</b>	\$47,500
<b>Amount Earned to Date:</b>	\$23,750
<b>Amount Previously Invoiced:</b>	\$19,000
<b>Amount Received:</b>	\$19,000
<b>Amount Requested:</b>	\$4,750
<b>Balance Remaining:</b>	\$23,750

Beneficiary Report Attached: ☒ Yes ☐ No  
Project Narrative Attached: ☒ Yes ☐ No

Sincerely,

Stephanie Bergeron  
Executive Director  
Serenity Place  
(603) 625-6980

Date 1-15-17  
Vendor Code 39121  
Invoice Total 4,750  
Fund/Org. 20CXC10968  
Project # 610617  
PO # 734518  
Approved \_\_\_\_\_

**SUMMARY OF BENEFICIARIES REPORT**  
**FY 2016 – CDBG Public Services (LMC)**

AGENCY NAME: Serenity Place

PROJECT NUMBER: 610617 REPORTING MONTH: December 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH 9

MALE 4 FEMALE 5

FEMALE HEAD OF HOUSEHOLD 0

	#TOTAL		#HISPANIC
WHITE	<u>9</u>	and	<u>    </u>
BLACK /AFRICAN AMERICAN	<u>    </u>	and	<u>    </u>
ASIAN	<u>    </u>	and	<u>    </u>
AMERICAN INDIAN / ALASKAN NATIVE	<u>    </u>	and	<u>    </u>
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	<u>    </u>	and	<u>    </u>
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	<u>    </u>	and	<u>    </u>
ASIAN AND WHITE	<u>    </u>	and	<u>    </u>
BLACK/AFRICAN AMERICAN & WHITE	<u>    </u>	and	<u>    </u>
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	<u>    </u>	and	<u>    </u>
OTHER MULTI-RACIAL	<u>    </u>	and	<u>    </u>

ELDERLY (≥62 Y.O.)	<u>0</u>	EXTREMELY LOW INCOME	<u>9</u>
DISABLED	<u>1</u>	VERY LOW INCOME	<u>    </u>
SMALL FAMILY (1-5)	<u>9</u>	LOW/MODERATE INCOME	<u>    </u>
LARGE FAMILY(≥6)	<u>    </u>	> 80% MEDIAN INCOME	<u>    </u>

## Serenity Place Detox/28 Day Narrative Report December 2016

Serenity Place's Detox/28-day program continues to provide the necessary residential treatment services to clients seeking substance use disorder treatment. The staff works daily to ensure the long-term success of each client through a high intensity inpatient treatment program including a structured schedule of psychoeducational and treatment groups, recovery activities, and case management and referrals.

The Detox/28-day program was functioning at full capacity through the month of December. We continue to see a significant increase in individuals seeking admission to the Detox/28-day program as the surge of heroin, fentanyl and other drug addiction in the City continues and affordable treatment options are limited. We are admitting clients at a quicker rate due to an additional intake coordinator in the intake department and we are able to offer interim services in the Outpatient Services Center as individuals wait for inpatient treatment. We are also able to offer the 28 day program to individuals seeking treatment through Safe Station. 4 of the clients served in December in the 28 Day program came to us through Safe Station. 3 of the clients who graduated moved onto the transitional living program and 4 are engaged in Wrap services. 100% of the clients we served in December were unable to pay for services and we are not able to bill for Detox/28-day services when clients have no Medicaid or insurance coverage. We do not have the ability to bill for this service yet as we have not finalized the Healthcare Facility licensing process. We are in the final stages of the licensing process and are waiting for the final walkthrough from the State DHHS on December 7. We will not turn anyone away based on their inability to pay.

The 101 Manchester Street facility has been renovated and is operating as a high intensity residential treatment program (28 day program). This program allows eligible clients to engage in an affordable residential treatment program allowing them to stay in Manchester. Clients can then apply for our Transitional Living Program and then receive long-term services through the Wrap Around Care Initiative which is housed at the Outpatient Services Center at 351 Chestnut Street. This program will allow us to provide a full spectrum of treatment care as well as case management and peer support to our clients and is billable through Medicaid and private insurance.



# Serenity Place

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## INVOICE

### Community Improvement Program

CIP Project 610717

Serenity Place  
101 Manchester Street  
Manchester, NH 03101

December 22, 2016

City of Manchester  
Community Improvement Program  
ATTN: Kerrie Poplin, Planner II  
One City Hall Plaza  
Manchester, NH 03101



**Invoice Number: 4**

**Services Rendered:** Wrap Around Care Initiative

**For the Period:** November 22 – December 22, 2016

Dear Ms. Poplin,

Please accept this invoice for the dates listed above in the amount of **\$5,555** for payment to **Serenity Place** for the Basic operational costs of the wrap around care facility and programming.

	<u>CIP</u>
<b>Program Budget:</b>	\$50,000
<b>Amount Earned to Date:</b>	\$27,775
<b>Amount Previously Invoiced:</b>	\$22,220
<b>Amount Received:</b>	\$22,220
<b>Amount Requested:</b>	\$5,555
<b>Balance Remaining:</b>	\$22,225

Beneficiary Report Attached: ☒ Yes ☐ No  
Project Narrative Attached: ☒ Yes ☐ No

Sincerely,

Stephanie Bergeron  
Executive Director  
Serenity Place  
(603) 625-6980

Date 1-15-17  
Vendor Code 39121  
Invoice Total 5,555-  
Fund/Org. 20 CDC 109108  
Project # 610717  
PO # 732855

Approved \_\_\_\_\_

Recovery starts here and now.

3.4

**SUMMARY OF BENEFICIARIES REPORT**  
**FY 2016 – CDBG Public Services (LMC)**

AGENCY NAME: Serenity Place

PROJECT NUMBER: 610717 REPORTING MONTH: December 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH 182

MALE 123 FEMALE 59

FEMALE HEAD OF HOUSEHOLD 0

	#TOTAL		#HISPANIC
WHITE	<u>177</u>	and	<u>3</u>
BLACK /AFRICAN AMERICAN	<u>1</u>	and	
ASIAN	<u>1</u>	and	
AMERICAN INDIAN / ALASKAN NATIVE		and	
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER		and	
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE		and	
ASIAN AND WHITE		and	
BLACK/AFRICAN AMERICAN & WHITE		and	
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.		and	
OTHER MULTI-RACIAL		and	

ELDERLY (≥62 Y.O.)	<u>4</u>	EXTREMELY LOW INCOME	<u>182</u>
DISABLED	<u>0</u>	VERY LOW INCOME	
SMALL FAMILY (1-5)	<u>181</u>	LOW/MODERATE INCOME	
LARGE FAMILY(≥6)	<u>1</u>	> 80% MEDIAN INCOME	



## Wrap Around Care Initiative December 2016

The Wrap Around Care Initiative is operating at Serenity Place's Outpatient Services Center on 351 Chestnut Street. This service offers pre-screening, clinical assessment, and intensive case management services on a walk-in or scheduled basis. Trained certified recovery support workers are available to do an initial pre-screen and assessment. Once the appropriate level of care is determined, licensed Clinicians assist with developing and overseeing a recovery action plan in conjunction with a case manager for each client. Case management is also included with on the spot referrals and appointment scheduling. Domestic violence, trauma, child welfare, legal issues, loss of employment concerns, and other issues that might be present are addressed by the case manager and clinician in the recovery action plan. Continuous Recovery Monitoring calls are made by trained peer support volunteers on a daily basis. Peer support workers are available to meet with clients daily to assist with adherence to their recovery action plan, emotional support, and meeting attendance. Outpatient counseling, Intensive Outpatient Program treatment, and clinically managed withdrawal management (inpatient and outpatient) are services that are available at Serenity Place and/or connections to other available services will be made by the peer support workers and case managers with appointments and intakes being made at that time. Residential treatment is available for those who are assessed at this level of care as determined by ASAM (American Society of Addiction Medicine) at either Serenity Place or through referral.

The Wrap Around Initiative served 182 new, unduplicated clients in the month of November. We have moved into additional space in our Chestnut St. facility and are able provide appropriate space for all clients.

The clients from Safe Station are in the Wrap program from 9:00 –AM to 3:30 PM. The clients have access to a full day of treatment activities including assessments, case management, referrals to treatment, and scheduled clinical groups. Healthcare for the Homeless has been providing health screenings for our clients and has been providing an outreach nurse to assist clients with Medicaid enrollment. Lunch is also served. Clients are able to return to the Safe Station respite in the evening if necessary and come back to us each morning until we find them treatment at their assessed level of care. Serenity Place credentialed staff are responsible for all of the pickups, including after hours (8:00 PM – 8:00 AM).

We continue to make significant outreach efforts to inform the community about the Wrap Initiative. Of the 182 new clients admitted in December, the referrals were:

- 94 reported that they were not being referred by another agency but coming to us because they are familiar with Serenity Place or learned about Wrap from a friend or family member,
- 88 unique clients came through Safe Station – first time Safe Station, first time Serenity Place
- 11 were recent graduates of Serenity Place residential programs.

At the time of intake, the drug of choice indicated:

- 153 clients reported heroin,

- 2 reported cocaine,
- 11 reported alcohol, and
- 16 reported methamphetamine.

When a urine screens were performed, many of these clients tested positive for other drugs other than what was disclosed upon intake. Urinalysis tests are not performed daily but specifically in instances where we are observing withdrawal symptoms that are not concurrent with what disclosed as the drug of choice. When baseline test were run, 12 clients tested positive for Fentanyl on top of heroin and Benzos. We are seeing dangerous combinations of substances being used by many of the clients.

38 of the clients reported that they are currently residing in Manchester with 11 of them indicating that they have been Manchester residents for the past 3 years. 27 of December's clients reported being overdose survivors with 19 of them reporting they received Narcan. Chris Hickey will provide specific geographic numbers for Safe Station in his December report. None of these clients were emergency intakes due to an overdose.

As of December 23<sup>nd</sup>, the referrals to residential treatment for Safe Station clients were:

Farnum Center	15
Keystone Hall	5
Phoenix House Dublin	20
Serenity Place 28 Day	3
Hampstead Hospital	4
Helping Hands	5
Green Mountain Treatment	1
Salvation Army	2
Total	55



# Serenity Place

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## INVOICE Community Improvement Program

CIP Project 610717

Serenity Place  
101 Manchester Street  
Manchester, NH 03101

November 21, 2016

City of Manchester  
Community Improvement Program  
ATTN: Kerrie Poplin, Planner II  
One City Hall Plaza  
Manchester, NH 03101

**Invoice Number: 3**

**Services Rendered:** Wrap Around Care Initiative

**For the Period:** October 26 – November 21, 2016

Date \_\_\_\_\_  
Vendor Code \_\_\_\_\_  
Invoice Total \_\_\_\_\_  
Fund/Org. \_\_\_\_\_  
Project # \_\_\_\_\_  
PO # \_\_\_\_\_  
Approved \_\_\_\_\_

Dear Ms. Poplin,

Please accept this invoice for the dates listed above in the amount of **\$5,555** for payment to **Serenity Place** for the Basic operational costs of the wrap around care facility and programming.

	CIP
<b>Program Budget:</b>	\$50,000
<b>Amount Earned to Date:</b>	\$22,220
<b>Amount Previously Invoiced:</b>	\$16,665
<b>Amount Received:</b>	\$16,665
<b>Amount Requested:</b>	\$5,555
<b>Balance Remaining:</b>	\$27,780

Beneficiary Report Attached: ☒ Yes ☐ No  
Project Narrative Attached: ☒ Yes ☐ No

Sincerely,

Stephanie Bergeron  
Executive Director  
Serenity Place  
(603) 625-6980

## Wrap Around Care Initiative Narrative November 2016

The Wrap Around Care Initiative is operating at Serenity Place's Outpatient Services Center on 351 Chestnut Street. This service offers pre-screening, clinical assessment, and intensive case management services on a walk-in or scheduled basis. Trained certified recovery support workers are available to do an initial pre-screen and assessment. Once the appropriate level of care is determined, licensed Clinicians assist with developing and overseeing a recovery action plan in conjunction with a case manager for each client. Case management is also included with on the spot referrals and appointment scheduling. Domestic violence, trauma, child welfare, legal issues, loss of employment concerns, and other issues that might be present are addressed by the case manager and clinician in the recovery action plan. Continuous Recovery Monitoring calls are made by trained peer support volunteers on a daily basis. Peer support workers are available to meet with clients daily to assist with adherence to their recovery action plan, emotional support, and meeting attendance. Outpatient counseling, Intensive Outpatient Program treatment, and clinically managed withdrawal management (inpatient and outpatient) are services that are available at Serenity Place and/or connections to other available services will be made by the peer support workers and case managers with appointments and intakes being made at that time. Residential treatment is available for those who are assessed at this level of care as determined by ASAM (American Society of Addiction Medicine) at either Serenity Place or through referral.

The Wrap Around Initiative served 117 new, unduplicated clients in the month of November. We have moved into additional space in our Chestnut St. facility and are able provide appropriate space for all clients.

The clients from Safe Station are in the Wrap program from 9:00 –AM to 3:30 PM. The clients have access to a full day of treatment activities including assessments, case management, referrals to treatment, and scheduled clinical groups. Healthcare for the Homeless has been providing health screenings for our clients and has been providing an outreach nurse to assist clients with Medicaid enrollment. Lunch is also served. Clients are able to return to the Safe Station respite in the evening if necessary and come back to us each morning until we find them treatment at their assessed level of care. Serenity Place credentialed staff are responsible for all of the pickups, including after hours (8:00 PM – 8:00 AM).

We continue to make significant outreach efforts to inform the community about the Wrap Initiative. Of the 117 new clients admitted in October, the referrals were:

- 70 reported that they were not being referred by another agency but coming to us because they are familiar with Serenity Place or learned about Wrap from a friend or family member,
- 47 unique client came through Safe Station – first time Safe Station, first time Serenity Place
- 9 were recent graduates of Serenity Place residential programs.

At the time of intake, the drug of choice indicated:

- 91 clients reported heroin,



- 2 reported other opiates
- 2 reported cocaine,
- 12 reported alcohol, and
- 10 reported methamphetamine.

When a urine screens were performed, many of these clients tested positive for other drugs other than what was disclosed upon intake. Urinalysis tests are not performed daily but specifically in instances where we are observing withdrawal symptoms that are not concurrent with what disclosed as the drug of choice. When baseline test were run, 15 clients tested positive for Fentanyl on top of heroin and Benzos. We are seeing dangerous combinations of substances being used by many of the clients.

59 of the clients reported that they are currently residing in Manchester with 9 of them indicating that they have been Manchester residents for the past 3 years. 40 of November's clients reported being overdose survivors with 37 of them reporting they received Narcan. Chris Hickey will provide specific geographic numbers for Safe Station in his November report. None of these clients were emergency intakes due to an overdose.

As of November 22<sup>nd</sup>, the referrals to residential treatment for Safe Station clients were:

Farnum Center	4
Keystone Hall	2
Phoenix House Dublin	6
Serenity Place 28 Day	3
Hampstead Hospital	4
Brattleboro Retreat	3
Green Mountain Treatment	1
<u>Salvation Army</u>	<u>2</u>
Total	25



**SUMMARY OF BENEFICIARIES REPORT**  
**FY 2016 – CDBG Public Services (LMC)**



AGENCY NAME: Serenity Place

PROJECT NUMBER: 610717 REPORTING MONTH: November 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

**NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH** 117

MALE 86 FEMALE 31

FEMALE HEAD OF HOUSEHOLD \_\_\_\_\_

	#TOTAL		#HISPANIC
WHITE	<u>112</u>	and	<u>3</u>
BLACK /AFRICAN AMERICAN	<u>2</u>	and	_____
ASIAN	_____	and	_____
AMERICAN INDIAN / ALASKAN NATIVE	_____	and	_____
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	_____	and	_____
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	_____	and	_____
ASIAN AND WHITE	_____	and	_____
BLACK/AFRICAN AMERICAN & WHITE	_____	and	_____
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	_____	and	_____
OTHER MULTI-RACIAL	_____	and	_____

ELDERLY (≥62 Y.O.)	<u>3</u>	EXTREMELY LOW INCOME	<u>117</u>
DISABLED	<u>0</u>	VERY LOW INCOME	_____
SMALL FAMILY (1-5)	<u>114</u>	LOW/MODERATE INCOME	_____
LARGE FAMILY(≥6)	<u>3</u>	> 80% MEDIAN INCOME	_____



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**INVOICE**  
**Community Improvement Program**

*CIP Project 6106***17**

Serenity Place  
101 Manchester Street  
Manchester, NH 03101

November 21, 2016

City of Manchester  
Community Improvement Program  
ATTN: Kerrie Poplin, Planner II  
One City Hall Plaza  
Manchester, NH 03101

Date \_\_\_\_\_  
Vendor Code \_\_\_\_\_  
Invoice Total \_\_\_\_\_  
Fund/Org. \_\_\_\_\_  
Project # \_\_\_\_\_  
PO # \_\_\_\_\_  
Approved \_\_\_\_\_

**Invoice Number: 2**  
**Services Rendered:** Detox- 28 Day  
**For the Period:** October 26 – November 21, 2016

Dear Ms. Poplin,

Please accept this invoice for the **monthly billing for November 2016** in the amount of **\$4,750** for payment to **Serenity Place** for the Basic operational costs of the crisis services facility and programming.

**CIP**  
**Program Budget:** \$47,500  
**Amount Earned to Date:** \$19,000  
**Amount Previously Invoiced:** \$14,250  
**Amount Received:** \$14,250  
**Amount Requested:** \$4,750  
**Balance Remaining:** \$28,500

Beneficiary Report Attached: ☒ Yes ☐ No  
Project Narrative Attached: ☒ Yes ☐ No

Sincerely,

Stephanie Bergeron  
Executive Director  
Serenity Place  
(603) 625-6980



Serenity Place Detox/28 Day Narrative Report  
October 2016

Serenity Place's Detox/28-day program continues to provide the necessary residential treatment services to clients seeking substance use disorder treatment. The staff works daily to ensure the long-term success of each client through a high intensity inpatient treatment program including a structured schedule of psychoeducational and treatment groups, recovery activities, and case management and referrals.

The Detox/28-day program was functioning at full capacity through the month of November. We continue to see an overwhelming increase in individuals seeking admission to the Detox/28-day program as the surge of heroin, fentanyl and other drug addiction in the City continues and affordable treatment options are not available. We are admitting clients at a quicker rate due to an additional intake coordinator in the intake department and we are able to offer interim services in the Outpatient Services Center as individuals wait for inpatient treatment. We are also able to offer the 28 day program to individuals seeking treatment through Safe Station. # of the 4 of the clients served in November in the 28 Day program came to us through Safe Station. 2 of the clients who graduated moved onto the transitional living program and 2 are engaged in Wrap services. 100% of the clients we served in November were unable to pay for services and we are not able to bill for Detox/28-day services when clients have no Medicaid or insurance coverage. We do not have the ability to bill for this service yet as we have not finalized the Healthcare Facility licensing process. We are in the final stages of the licensing process and are waiting for the final walkthrough from the State DHHS on December 7. We will not turn anyone away based on their inability to pay.

The 101 Manchester Street facility has been renovated and is operating as a high intensity residential treatment program (28 day program). This program allows eligible clients to engage in an affordable residential treatment program allowing them to stay in Manchester. Clients can then apply for our Transitional Living Program and then receive long-term services through the Wrap Around Care Initiative which is housed at the Outpatient Services Center at 351 Chestnut Street. This program will allow us to provide a full spectrum of treatment care as well as case management and peer support to our clients and is billable through Medicaid and private insurance.





Serenity Place Detox/28 Day Narrative Report  
November 2016



Serenity Place's Detox/28-day program continues to provide the necessary residential treatment services to clients seeking substance use disorder treatment. The staff works daily to ensure the long-term success of each client through a high intensity inpatient treatment program including a structured schedule of psychoeducational and treatment groups, recovery activities, and case management and referrals.

The Detox/28-day program was functioning at full capacity through the month of November. We continue to see an overwhelming increase in individuals seeking admission to the Detox/28-day program as the surge of heroin, fentanyl and other drug addiction in the City continues and affordable treatment options are not available. We are admitting clients at a quicker rate due to an additional intake coordinator in the intake department and we are able to offer interim services in the Outpatient Services Center as individuals wait for inpatient treatment. We are also able to offer the 28 day program to individuals seeking treatment through Safe Station. # of the 4 of the clients served in November in the 28 Day program came to us through Safe Station. 2 of the clients who graduated moved onto the transitional living program and 2 are engaged in Wrap services. 100% of the clients we served in November were unable to pay for services and we are not able to bill for Detox/28-day services when clients have no Medicaid or insurance coverage. We do not have the ability to bill for this service yet as we have not finalized the Healthcare Facility licensing process. We are in the final stages of the licensing process and are waiting for the final walkthrough from the State DHHS on December 7. We will not turn anyone away based on their inability to pay.

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**SUMMARY OF BENEFICIARIES REPORT**  
**FY 2016 – CDBG Public Services (LMC)**



AGENCY NAME: Serenity Place

PROJECT NUMBER: 610617 REPORTING MONTH: November 2016

PREPARED BY: Stephanie Bergeron PHONE NUMBER: 625-6980

**NUMBER OF NEW (UNDUPLICATED) CLIENTS SERVED THIS MONTH** 8

MALE 5 FEMALE 3

FEMALE HEAD OF HOUSEHOLD 0

	#TOTAL		#HISPANIC
WHITE	<u>8</u>	and	<u>    </u>
BLACK /AFRICAN AMERICAN	<u>    </u>	and	<u>    </u>
ASIAN	<u>    </u>	and	<u>    </u>
AMERICAN INDIAN / ALASKAN NATIVE	<u>    </u>	and	<u>    </u>
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER	<u>    </u>	and	<u>    </u>
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE	<u>    </u>	and	<u>    </u>
ASIAN AND WHITE	<u>    </u>	and	<u>    </u>
BLACK/AFRICAN AMERICAN & WHITE	<u>    </u>	and	<u>    </u>
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.	<u>    </u>	and	<u>    </u>
OTHER MULTI-RACIAL	<u>    </u>	and	<u>    </u>

ELDERLY ( $\geq 62$  Y.O.) 0  
 DISABLED 1  
 SMALL FAMILY (1-5) 8  
 LARGE FAMILY( $\geq 6$ )     

EXTREMELY LOW INCOME 8  
 VERY LOW INCOME       
 LOW/MODERATE INCOME       
 > 80% MEDIAN INCOME



Granite United Way  
www.graniteuw.org

Project Name: Amber's Place Operating Support

Project Number: 612016

November, 17<sup>th</sup> 2016

City of Manchester

Community Improvement Program

Attention: Todd Fleming, CIP Coordinator

One City Hall Plaza

Manchester, NH 03101

**LIVE UNITED**™

Date 12-15-2016

Vendor Code \_\_\_\_\_

Invoice Total \$6,993

Fund/Org. 20FGC10968

Project # 612016

PO # \_\_\_\_\_

Approved \_\_\_\_\_

**Invoice Number: 3**

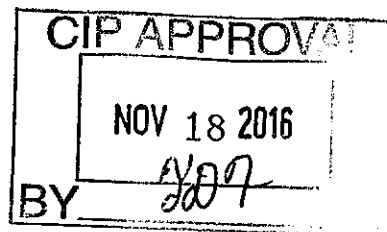
Services Rendered: Amber's Place operation including substance free accommodations, clinical connections and client supports. *Further detailed in program reporting narrative.*

For the Period: August 1<sup>st</sup> 2016 – September 6<sup>th</sup>

Dear Todd,

Please accept this invoice for the period of August 1<sup>st</sup> 2016 through September 6<sup>th</sup> in the amount of \$6,993 for payment to Granite United Way for Amber's Place Operation.

<b>Program Budget:</b>	<b>\$100,000</b>
<b>Amount Earned to Date:</b>	<b>\$100,000</b>
<b>Amount Previously Invoiced:</b>	<b>\$93,007</b>
<b>Amount Received:</b>	<b>\$93,007</b>
<b>Amount Requested:</b>	<b>\$6,993</b>
<b>Amount Remaining:</b>	<b>\$0</b>



Patrick Tufts

President & CEO Granite United Way

Merrimack County  
46 South Main Street  
Concord, NH 03301  
603.224.2595

Southern Region  
22 Concord Street  
Manchester, NH 03101  
603.625.6939

North Country  
P.O. Box 311  
Littleton, NH 03561  
603.444.1555

Northern Region  
P.O. Box 614  
Berlin, NH 03570  
603.752.3343

Upper Valley  
21 Technology Drive  
West Lebanon, NH 03784  
603.298.8499

Central Region  
258 Highland Street  
Plymouth, NH 03264  
603.536.3720



## **SUMMARY OF BENEFICIARIES REPORT #612016 Amber's Place**

### **EXECUTIVE SUMMARY**

During the period of August 1<sup>st</sup> through September 6<sup>th</sup> 2016 **121** clients received substance free accommodations alongside food and peer supports.

All **121** clients also received Hope for NH Recovery Counseling which includes work with a Peer Recovery Coach, who identify personal environmental barriers to getting well and build the clients' "recovery capital."

### **PROGRAMMATIC SUMMARY**

NUMBER OF CLIENTS SERVED NEEDING A BED	121
AVERAGE NUMBER OF NIGHTS PER STAY FOR CLIENTS NEEDING A BED	4.46
NUMBER OF NIGHTS THE FACILITY WAS AT FULL CAPACITY FOR OVERNIGHT STAYS	0
NUMBER OF CLIENTS REFERRED TO OTHER AGENCIES	81 Placed in treatment

Of the 121 clients receiving care at Amber's Place 43\* were discharged to an Inpatient Residential Treatment Program, 10\*\* were discharged to an Outpatient Residential Treatment Program, 8 were discharged to Medical Detox, 2 were discharged to Medication Assisted Treatment, 2 were discharged to Faith Based Recovery Programs and 1 was discharged to a Social Detox Program.

\*Client referred after discharged and not accounted in NUMBER OF CLIENTS REFERRED TO OTHER AGENCIES figure

\*\*Client referred after discharged and not account in NUMBER OF CLIENTS REFERRED TO OTHER AGENCIES figure

## DEMOGRAPHIC SUMMARY

MALE 76 FEMALE 51

FEMALE HEAD OF HOUSEHOLD Do not capture

	#TOTAL		#HISPANIC
WHITE	113	and	
BLACK /AFRICAN AMERICAN	2	and	
ASIAN		and	
AMERICAN INDIAN / ALASKAN NATIVE	1	and	
NATIVE HAWAIIAN / OTHER PACIFIC ISLANDER		and	
AMERICAN INDIAN/ ALASKAN NATIVE & WHITE		and	
ASIAN AND WHITE		and	
BLACK/AFRICAN AMERICAN & WHITE	1	and	
AM. INDIAN / ALASKAN NAT. & BLACK / AFRICAN AM.		and	
OTHER MULTI-RACIAL		and	4

AGE RANGE 18-20=15	21-25=25	26-30=37	31-35=18	36-40=10	41-45=7
46-50=3	50+=6				

ELDERLY (≥62 Y.O.)	0	EXTREMELY LOW INCOME	121
DISABLED	0	VERY LOW INCOME	
SMALL FAMILY (1-5)	na	LOW/MODERATE INCOME	
LARGE FAMILY(≥6)	na	> 80% MEDIAN INCOME	
VETERANS	0		

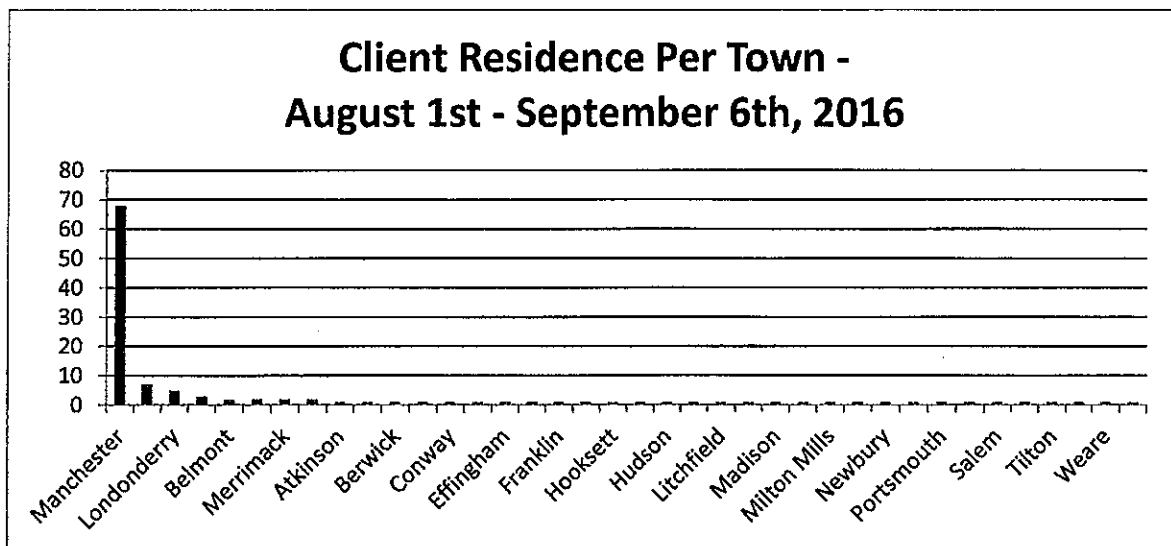


Figure 1: Data for towns was only available for the current year. Working on collection to track prior years.



## CITY OF MANCHESTER

*Theodore L. Gatsas*  
*Mayor*

November 1, 2016

Honorable Board of Aldermen  
c/o Matthew Normand, City Clerk  
One City Hall Plaza  
Manchester, NH 03101

Dear Honorable Board of Aldermen,

Please be advised that this afternoon I met with Judge Ken Brown and was informed that Hillsborough County Drug Court will be operational at Hillsborough County North in two weeks. Judge Brown will preside over the court.

It is my hope that we can work together and make the drug court at Hillsborough County North a success by developing strong, meaningful relationships between the court, the city, the greater Manchester community and local businesses. To meet this goal the court currently has the following needs:

- 1) Community service projects for program participants (local clean-up initiatives, graffiti removal etc.;
- 2) Local businesses to participate in an employment partnership program for participants;
- 3) Gift card donations for good behavior incentives.

At this time I would also request that we, as a city, take the following first steps to begin a meaningful partnership with Judge Brown and Hillsborough County North Drug court. These action items include:

- 4) Donations of MTA bus tickets;
- 5) Temporary employment opportunities within the city for program, participants.

Thank you for your consideration and for helping to make drug court a success at Hillsborough County North.

Regards,

Theodore L. Gatsas  
Mayor